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Steven P. Haak
Technical Officer
PBG LAN Support

Carico International, Inc.

Dear Ms. Pisons:

A few months ago, I had the pleasure of meeting one of your associates at a local pet show that emphasized health and nutrition, and was introduced to your water filtration products. His name was Mario Ricca. He was very knowledgeable, friendly and strongly motivated about the Carico products. After inviting him into my home, I was surprised at just how knowledgeable he was about not only the product line, but also the fundamental scientific principals behind them. I studied biology and chemistry for eight years at a university, and have been introduced to many types of air and water filtration techniques. Mario Ricca was able to very quickly and accurately answer my most technical questions regarding the products, including comparing it to many advanced filtration techniques and products that have come on the market. After spending a few hours with Mario, he had me convinced to purchase a standard 15" water filter, as well as an in-line full-house filter in the future for a house in Mexico.

I attempted to introduce the Carico water filtration products to my place of work (Chase Manhattan Bank), because we were installing a whole new system in a 50-story building, but I did not know how to negotiate my way to the decision-makers in that process and lost hope in that endeavor.

I would just like to commend Mario for an excellent job. Please give him due consideration.

Sincerely,

A handwritten signature in cursive script that reads "Steven P. Haak".

Steven P. Haak

Cc: Carico International, Inc.
Mario Ricca